

**Announcement on Re-specifying the Correct Entry of Passengers’
Mobile Numbers During Ticket Issuance**



海南航空
HAINAN AIRLINES

To improve the notification efficiency of irregular international flights, we have submitted an application for opening the international SMS function to the IT Department. To avoid complaints from passengers who provided mobile numbers when purchasing tickets but failed to receive flight change information due to incorrect entry format caused by ticket issuers, we hereby re-specify the correct formats for entering passengers’ mobile numbers and emails in PRN during ticket issuance.

GDS Classification	Mobile Number Instruction Format	Email Instruction Format
AMADEUS (1A)	OS HU CTCT mobile number	OS HU CTCE + blank space + email
	OS HU CTCM mobile number	
SABRE (1S) ABACUS (1B) Worldspan (1P)	3OSI HU CTCT mobile number	3OSI HU CTCE + blank space + email
	3OSI HU CTCM mobile number	
GALILEO (1G)	SI.HU*CTCT mobile number	SI.HU*CTCE + blank space + email
	SI.HU*CTCM mobile number	
Eterm (1E)	OSI HU CTCT mobile number	OSI HU CTCE + blank space + email
	OSI HU CTCM mobile number	
Notes:	Note 1: Mobile number entry format: International access code (00) + country code + mobile number. Please do not enter any special characters (e.g. “/” or “-”) or blank spaces. For example: 00861559****9647	Note 1: Email entry format: Please replace “@” “//” (double slash), replace “_” (underscore) (double dot), and replace “-” (dash) with “./” example: helloworld//hnair.com

All sales units (including domestic and overseas agents) shall indicate passengers' contact information in PNR in strict accordance with the above-mentioned formats when issuing tickets, so as to send notification messages of irregular flights to domestic and overseas passengers.